

# RETURNS FORM

NAME: \_\_\_\_\_

ORDER NUMBER: \_\_\_\_\_

Want to return an item?

We hope you are pleased with your order, however if you are not, we are happy to accept returns. Please return the item(s) to us unworn, with all the original labels within 14 days of receipt. We will process returns within 14 working days of them arriving at our warehouse. If you have received an incorrect size or item, or it is not up to our usual standards please contact our customer care team so that we can resolve the issue.

Regrettably we are unable to cover costs of returns and highly recommend you use a signed-for or tracked returns postage as we do not accept responsibility for any lost returns. Once your return is inspected and refunded you will receive a confirmation email. Please note all refunds are made back to the original payment method. Please allow 2-5 days from receiving your refund confirmation email for the funds to show in your account.

Also keep in mind, if your order qualified for Free Delivery and if your order value falls below £50 (Free Delivery Promotion) after making the returns, the promotion will be reversed, and £3.99 postage will be charged to your order before we make the balance refund amount to your account.

**Returns Code:**

**A** – Did not fit **B** – Faulty **C** – Wrong goods **D** – Colour **E** – Different from images **O** – Other (If so please specify)

Item	Return Code	Size	Exchange	Qty	Refund

PLEASE NOTE IN THE INTEREST OF HYGIENE, ALL HIJAB CAPS ARE STRICTLY NON-RETURNABLE

Exchange Notes:

International customers are advised that Zadina Abayas London will not refund any charges/tax you may incur when returning goods.

International customers must mark their parcel as a 'Returned Goods' to avoid any further charges.

Please **complete** this form and **attach** the returns label provided at the bottom of the page on to the **outside of the parcel**.



Order Number:

**Zadina Abayas London – Returns Dept**  
**Unit 9**  
**242 Romford Road**  
**London**  
**E7 9HZ**

INTERNATIONAL RETURNED GOODS:

YES